

From: Thomas Tappenden/=TMS/Toyota. Sent:9/5/2008 11:24 AM.
To: [-] George Morino/=TMS/Toyota@Toyota.
Cc: [-] Wayne Hutchinson/=TMS/Toyota@Toyota;Mark Kubota/=TMS/Toyota@Toyota.
Bcc: [-] .
Subject: Tom Tappenden's Information For The weekly Technical Compliance Status Report for 9/05/08 .

George:

Items added this week are italicized in green.
High Level priority items are in RED
Mid Level priority items are in BLUE
Other items or unchanged items are in BLACK

SSC 8S1 Corolla Matrix Roof Rack (Wayne Hutchinson) UIO 23

Dealers will be instructed to replace the roof rack cross bars using op code ZT1301 for 0.3 hours. In addition, dealers have been asked to destroy the old roof rack cross bars.

The UIO has been lowered from 25 to 23, as two of the vehicles were repaired prior to this activity. These two repaired vehicles have warranty claims for roof rack replacement.

One customer removed the OEM and installed an aftermarket roof rack.

Dealers called on 9/04/08 and 5 of the 6 customers have not returned to the dealer for Quality inspections updated Repair Chart.

Guam has been contacted twice and has not responded. We will call and confirm the status.

The parts table has been updated. (9/05/08)

RM/OM Submission to NHTSA (Tom Tappenden)

Dawn Craven in Tom Trisdale's TIS group is who updates the TIS subscription for TMA and NHTSA each year. NHTSA's TIS account was extended. It will now expire on 03/01/2009.

Tom Trisdale will create TIS accounts for the following TMS associates:

Robert Wimmer

Dan Robertson

Chris Tinto

Kevin Ro

Chris Santucci

NHTSA Compliance Testing (Tom Tappenden)

Compliance Parts should be ordered using Dealer Code: 82470

Rinko Tanaka (Primary)

Shoji Kokubo/HINPO/TMC0@TMC0@TMCE - Quality Audit Department, Quality Division (Emissions, Secondary)

Shinichi Namikata/HINPO/TMC0@TMC0@TMCE - Quality Audit Department, Quality Division (Secondary)

Jingo Ohashi/HINPO/TMC0@TMC0@TMCE - Quality Audit Department, Quality Division (Assistant General Manager)

Rinko Tanaka/HINPO/TMC0@TMC0@TMCE - Quality Audit Department, Quality Division

REMINDER: For parts that do not show up in the TMS system try to add a color code at the end of the part number and see if you get a hit, TMC often forgets to include a color code thus the part number is not complete and you will not get a price/availability listing.

REMINDER: Do not order more than 5 of any part number in the same order because the system automatically cancels the order.

FMVSS 209 Seat Belt Testing (Tom Tappenden)

Frank Savino from SGS. 973-575-5252 Frank.Savino@sgs.com

Parts Info Request from TMC First Contact: 10/09/07

Manufacturers Verification Statement Received from NHTSA on: 10/25/07

Parts Ordering First Contact by SGS: 01/10/08

PO#: 211573 (issued 02/12/08)

Invoice#:

Parts were shipped to SGS, 291 Fairfield Ave., Fairfield, NJ 07004, Attn: Frank Savino

The invoice #B09084102 was sent to SGS on 06/30/08.

A/R has not received payment. Open as of 8/29/08.

Frank Savino, from SGS was contacted and emailed a duplicate invoice, to help him follow-up on the payment issue.

Frank Savino determined that the CGS accounting had not received the TMS original invoice and sent them duplicate invoice.

NHTSA Investigations

Owner (name and address) info. requests go to Suzanne Woo with cc: to Patrick Supple/TMS/Toyota@Toyota and Emmalyn Metivier/TMS/Toyota

TFS Extended Warranty Data Requests should be sent to Richard Fritsch with a cc: to Angie Singletary and Jim Miller.

Toyota CR Data Contact: Send data request to Pamela Kalman via this link:

Lexus CR Data Contact: Send data request via email to Stacie Guerrero with a cc to Melissa Cuaycong

Warranty Data Contact: Send the data request via ClearQuest to Kevin Ward

TFS Goodwill Warranty Contact: Send data request via email to Richard Fritsch with a cc to J. Miller (mgr) and A. Singletary (back up staff)

NHTSA Investigation/Comprehensive Inquiry Mile Stones

2004 - 2008 MY Toyota Tacoma Unintended Acceleration Defect Petition (DP01-008) 01/31/08

NHTSA DP response due on 03/28/08.

Chris Santucci spoke to Scott Yon the investigator at NHTSA. Apparently the final decision to the DP is sitting on Dan Smith's desk for signature. Scott went on to state that the petitioner would not be happy with the final decision. TMA received unofficial information that Dan Smith (Assoc. Administrator) signed a letter denying the petition. It should be officially published in the Federal Register in approximately two weeks.

Still awaiting official notice of the petition denial. (08/29/08)

Investigation closed August 27, 2008.

New media stories this week (09/04/08) - RE: Petition denied.

Smog Index Label (Tom Tappenden/Mark Kubota)

Created the 2009 Smog Index chart. Then updated the 2009 Smog Index chart with the 2009 Camry 4 cyl., Camry V6, Camry Hybrid, Corolla, Matrix, and 2009 Lexus RX350 Information.

Telecon held on Friday (06/20/08) with IS, RA, TLS, etc. IS indicates that if Compliance is unable to get the data for the Sept. 2008 launch, there is a switch that they will keep in the "Off" position. The "Off" position will mean that the current format Smog Index Labels will be printed on the P-Tag. Once the switch is turned "On", the new format with the Global Warming Score and revamped Smog Score will begin to print.

TMA-RA (Ed Bradley) mentioned that it may be advantageous not to print the new labels until shortly before the Compliance date in January, 2009. Some of our vehicles (larger, heavier models) will receive a fairly low Global Warming Score and competitors may not have their labels installed yet.

Received sample Smog Index/Global Warming info. from TMC (H. Nakajima) on 7/10/2008. Brief introduction phone meeting held on 7/10/2008. QC has requested TMC to provide official data by Sept. 7, 2008. However, TMC has stated that this may not be possible for a few reasons:

- There are gray areas in the CARB regulation for calculating AC credit (this credit will help in reducing the scores) and TMC must determine their interpretation policy. Nakajima-san stated a meeting will be held next Monday (7/14/2008) to clarify these sections of the regulations and create a standardized method to obtain the maximum credit possible to reduce the scores. QC requested Nakajima-san to send an update for Monday's meeting so we can pass that update to the IT group.

- Once the policy is established, additional research is necessary to determine the AC leakage levels for all models

to determine the AC credit. He believes that the earliest this can be completed is late-August which would have TMS receiving the data by mid-Sept. We informed that, at worst case, we can receive the data by Dec. 2008 but it would be better for all if we can receive the data by Sept. or Oct.

The Regulatory P-Tag enhancement is steadily moving along. The planned deployment date is still scheduled for Sunday, October 5 th. Recent activities include:

- NPPS development still in progress and on track for completion by 8/1/2008.
- Integration testing between NVS and NPPS to begin 8/4/2008.
- Received firmware update from Printronix today to resolve calibration and cutting issue on the "R" printer --> Doug will test in San Diego week of 7/28/08.
- Successful testing effort this week on "blank" printer with old firmware 361565 v. 1.15c - will continue testing with P-Tag updates.

Updated the 2009 Smog Index chart with 2009 Highlander (4 cyl. 2wd) and 2009 Venza information.

Met with Patty Wong (IT) and Calvin Holladay (IT) on 7/29/2008 to review the data input screen and data input procedures.

The Regulatory P-Tag Enhancement Status Meeting took place and was attended by M. Kubota and T. Tappenden via the telephone.

Topics of discussion were:

Printer Testing Status - Most of the printers have 4 meg of memory. More memory will have to be purchased. Cost responsibility for printers in Canada and Mexico?

The plan is to use accessory codes to determine which label (Smog Index or Environmental Performance) label prints.

We were asked when the TMC Environmental Performance label information would be available. - The answer was that TMC is evaluating the A/C impact on the environmental performance score and they would provide the information, as soon as possible, in late August or September.

Q & A's

- Why are both the Smog index and environmental performance label printing on the new Label stock in October when the environmental performance label isn't going to be used until January 1, 2009? - Only one label will be printed the unneeded label will be VOIDED.

- Why can't the environmental performance label be used in October? - Marketing doesn't want to have the environmental performance label on the vehicles until everyone else does.

- What will happen to the Smog Index label stock when it is no longer needed? - Future enhancements will use this part of the label stock, like an enhanced bumper label.

Updated the 2009 Smog Index chart with the all the 2009 model Information available from DOD .

The Regulatory P-Tag Enhancement Status meeting took place on 8/20/2008 and was attended by M. Kubota and T. Tappenden via telephone.

The topics of discussion were:

Printer Upgrades Status - Presented the printer inventory list. The vendor, PEAK, will install the memory upgrade for free if we buy the memory from them. The P.O. can be expedited to meet the September 22, 2008 deadline.

New Labels - The vendor can plate for the new label next week, if approved by Ed Bradley, and have 500,000 available by the September 22, 2008 deadline. The question came up of who pays for the approximately 200,000 old label stock, left over, when the new label system is implemented? After discussing the various options, it was decided, to use as much of the old label stock, as possible, before switching to the new label.

A New Accessory Code - for the Global Warming Label, would have to be designated. That can be accomplished today. Because of the time needed to add the new accessory code to the database, it was requested to changing the programming to accept a start and end date for the Global Warming accessory code. Massachusetts will continue to use the old Smog Index label and Logistics will need to change the code for every model.

No new information from TMC as to when the Global Warming Label numbers will be sent. TMC is working on getting better Global Warming scores by determining the Air Conditioning correction factor.

The implementation date has been rescheduled from October 1, 2008 to November 9, 2008 in order to reduce the existing label stock inventory before switching to the new label. This will save an estimated \$255,878.00.

ECM Rate Monitor Program (Tom Tappenden)

4,525 vehicles have had the Rate Monitor Data downloaded at the TMS service garage from their ECU as of 8/28/08.

A meeting was held on April 21, 2008 to meet the two new EAA staff members assigned to collect ECM rate data at Longo Toyota/Lexus, outline what is expected of them, and have a training session with the data collection equipment. A second Training session was held at TTC-LA Wednesday 4/23/2008.

The new EAA staff members were introduced to Longo Toyota/Lexus on Friday April 25, 2008 and data collection

started on Wednesday April 30, 2008.

The Data collection ended on June 28, 2008 and a wrap-up meeting held on June 30, 2008.

The final data collection numbers for the Longo Toyota/Lexus data ECM Rate project are 3,003 Toyota and 1,431 Lexus vehicles.

TTC-LA confirmed that the ECM Rate data collection, at the TMS service garage is an on-going activity that isn't likely to end soon. The data collected there supplements the Longo Toyota and Lexus data collected, for CARB, and is also use by TMC for future ECM Rate data collection programming.

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MVMA's (Mark Kubota/Tom Tappenden)

A meeting was held between TMC Technical Services Division and TMS Product Planning Department regarding the MVMA documents. TMC will continue to produce MVMA documents, but TMC is open to TMS's suggestion of a much simpler version. Product Planning will keep us posted on the progress.

Received the MVMA for the 2009 Lexus IS250/350, GX470, LX570, SC430, and Toyota 4RUNNER, Avalon, FJ Cruiser, Land Cruiser, Sequoia, Tundra, Yaris H/B, and Yaris Sedan.

Made Master copies of the 2008 MVMA 4RUNNER, FJ Cruiser, Highlander, Tacoma, and Tundra, for yearly distribution.

Made Master copies of the 2008 MVMA for Toyota Corolla, Matrix, Sienna, Prius, Land Cruiser, Yaris Sedan, Yaris H/B, Camry, Camry Hybrid, Avalon, Highlander Hybrid, Sequoia; Lexus SC430, GS460/350, GS450h, LS460, LS600h, GX470, IS250/350, IS F, LX570, ES350, RX350, RX400h; Scion xB, Scion xD, and Scion tC. The Master copies were sent to the TMS copy center. The duplicated copies will be distributed next week.

Received the MVMA for the 2009 Lexus IS F and Toyota RAV4, and Prius on 7/08/2008.

Received the MVMA for the 2009 Lexus LS600h, GS450h, and GS460/GS350 on 7/15/2008.

Received the MVMA for the 2009 Lexus ES350, Toyota Highlander and Toyota Highlander Hybrid on 7/22/2008.

Received the MVMA for the 2009 Lexus LS460 8/25/2008.

Sumi-san was contacted at TMC and he provided the following schedule for the MVMA publications.

Camry: End of November, 2008

Camry Hybrid: End of November, 2008

Solara: Publication not yet confirmed:

RX 450h: Middle of February, 2009

Associate Development (Tom Tappenden)

Classes Taken

R. Jung and T. Tappenden successfully completed the E-Law Course, "Toyota Code of Conduct: Putting Principals into Practice" during August 2008.

D. Montelongo successfully completed the A3 Writing course on August 27, 2008.

T. Tappenden successfully completed the Access 2 course on August 28, 2008.